

In Person Training

Register
by 8/16!

FOUNDATIONS IN BANKING

Running From:
September 10th
through October 3rd

Class runs from
9am to 12pm every
Tuesday and Thursday
for (4) weeks

For Pricing and To Register:
Email or Call Katie Coe
E: katie.coe@vermont.gov
M: 802-370-5023

ALL CLASSES HELD AT
PEOPLES TRUST COMPANY
59 FRANKLIN PARK WEST
ST. ALBANS



Lessons:

- Understand the basics of the banking industry
- Maintain personal and professional safety
- Understand the importance of customer service
- Learn to engage customers in meaningful conversations to uncover hidden needs
- Effectively manage a cash-drawer while performing daily transactions
- Identify and meet the needs of customers